

# ISAIAH JONES

## CONTACT

Name \_\_\_\_\_ Isaiah M. Jones  
Email — im.jones1003@gmail.com  
City \_\_\_\_\_ Charlotte, NC  
Phone \_\_\_\_\_ 704.264.9322  
Website \_\_\_\_\_ imjdesigns.com

## EDUCATION

**CENTRAL PIEDMONT  
COMMUNITY COLLEGE**  
Charlotte, NC

Major: Advertising & Graphic Design  
Currently Enrolled: Class of 2023

**CHARLOTTE MECKLENBURG  
VIRTUAL HIGH SCHOOL**  
Charlotte, NC  
Graduated: 06/2021

## AWARDS & SKILLS

### AWARDS

**NASCAR**  
Sports & Entertainment Marketing Pathway  
Certificate of Completion

**L. RON HUBBARD**  
Illustrators of the Future  
Semi-Finalist Certificate

### SKILLS

Problem Solving •  
Time Management •  
Communication •  
Marketing •  
Adobe Illustrator, InDesign, Photoshop •

## EXPERIENCE

### NASCAR (INTERNSHIP)

06/2021 - 07/2021

Developed marketing solutions for NASCAR by procuring and analyzing marketing research. Creatively designed marketing strategies meant to connect with today's youth.

### UNITED PARCEL SERVICE

02/2021-06/2021

Worked with a team and learned how to properly execute UPS package handling methods. Responsible for arranging a variety of packages quickly and efficiently to maximize consumption of volume within a cargo container. Worked in a physically-demanding & fast-paced warehouse environment while continually lifting, lowering, and sliding heavy packages. Also worked with conveyor and roller belts inside trailers, cargo containers, and package cars.

### FREDDY'S FROZEN CUSTARD & STEAKBURGERS

03/2020-02/2021

Provided exceptional customer service in a high-volume, fast-paced operation. Followed procedures for safe food preparation, assembly, and presentation. Dissolved customer and crew member dissatisfaction promptly and professionally.

### FOOD LION

12/2019-02/2020

Handled cash and paid careful attention to detail by consistently providing customers with accurate change. Assisted customers by bagging groceries in accordance with best practices to avoid damaging products. Resolved customer inquiries and directed them, as needed, to the correct in-store section to locate desired merchandise.

### CHICK-FIL-A

10/2018-10/2019

Worked hard to provide exclusive customer service to guests and conducted the following on a daily basis; Accurate cash handling and data entry, communication with guests to invoke positive experiences, and maintenance of heightened enthusiasm under stressful circumstances.